

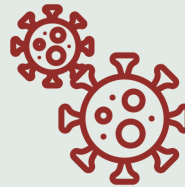
Building Strong Families



- Opened in October, 2019
- Goal of providing culturally responsive, pediatric care
- Part of the UVM Vermont Children's Hospital Pediatric New American Program
- Located in the same building with the Family Room and other community organizations that serve refugee and immigrant families
- Employs members of the refugee and immigrant communities as Family Strengthening Workers (FSW)
- Open [ONE day a week on Tuesdays](#)



88 medical visits pre-COVID
358 medical visits post-COVID



Forced to shut down March, 2020 to September, 2020 due to COVID



Diverse number of families served from over 16 different countries with Somalia (37%) and Bhutan (33%) being the most common



12 different languages spoken with Nepali (28%) and Maay Maay (28%) being the most common



Grant funding for BSF provided by OneCare, the Vermont Community Foundation, Kohl's, and TD Bank. We are grateful!

"Our stress has gone down a lot with all the support provided through the clinic."
 - parent quote



Of the 358 post-COVID visits, 259 (72%) needed and were provided with additional resources and supports



31% of visits

Food resources provided*



24% of visits

Need for referral identified, 81% of referrals placed



11% of visits

Education provided by FSWs



40% of visits

Other resources provided, most on site at visit

*Includes fresh produce and culturally supported foods



Types of Referrals Made

- 11 preschool/school
- 10 carseats
- 7 Housing
- 7 WIC benefits
- 6 dental care
- 2 Family Room
- 6 childcare or playgoup
- 3 parent mental health
- 1 heat
- 18 other

Types of Resources Given

- 80 baby clothing or equipment
- 42 diapers/baby wipes
- 32 COVID supplies
- 21 hygiene supplies
- 18 carseats, bike helmets, & safety equipment
- 10 passes to family educational activities
- 9 vitamin D supplements

Note: Number = number of visits where given referral made or resource given

"It's more diverse; like it looks diverse. So we feel easy that our Nepali-speaking and, like, from different culture people, are there. So it's like easier to express feelings and all that."

- parent quote

"We would also like all the kids to be in this clinic in the future because most of our community lives in this area. Because we are big families and have many children, it is helpful for us when we use this clinic because it is very near to us."

- parent quote

